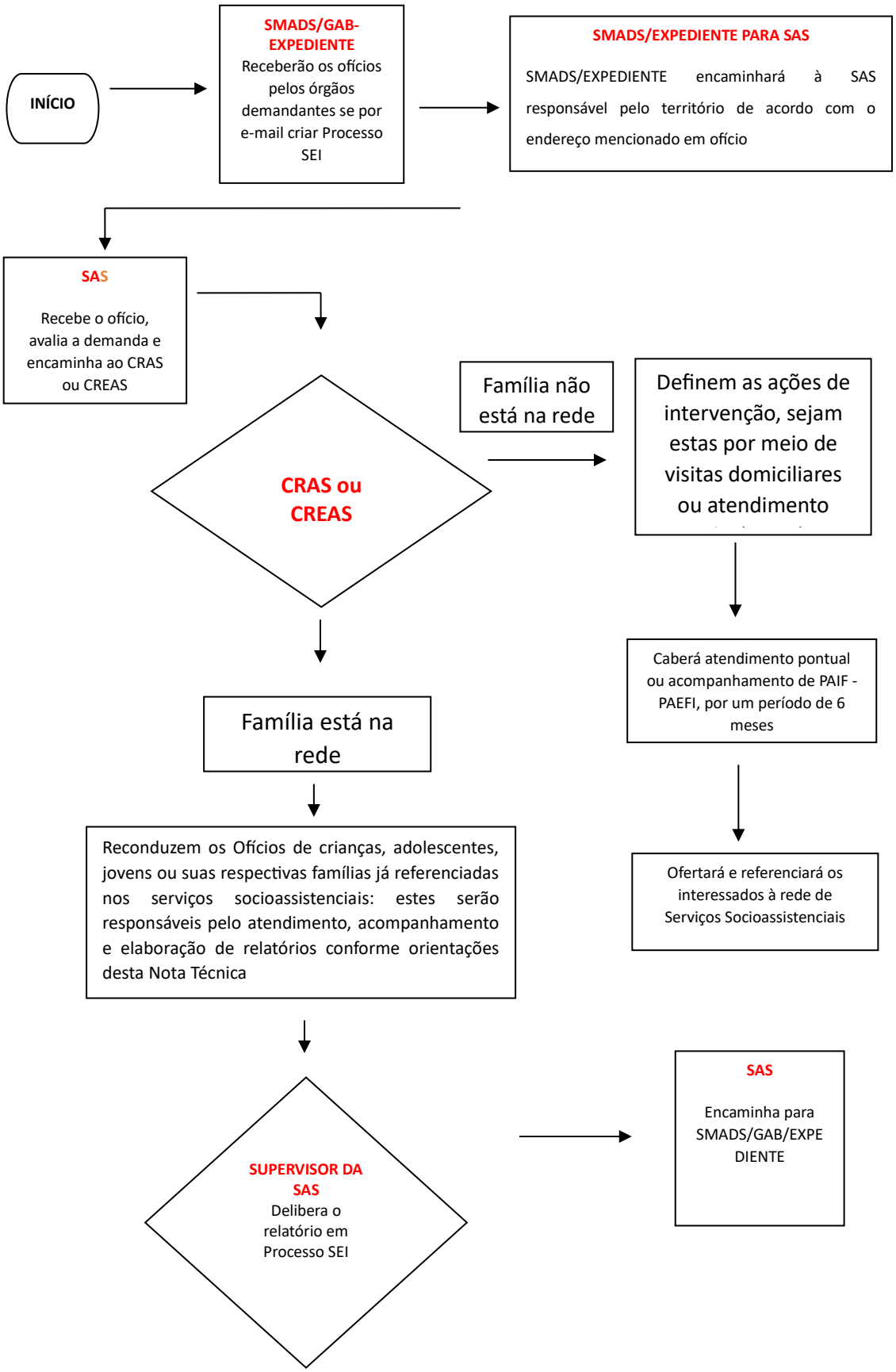ANEXO I - FLUXO DE ATENDIMENTO DE MEDIDAS PROTETIVAS